

ST MATHEW'S CHILDREN'S ACTION GROUP

GOOD NEIGHBOUR POLICY

Purpose

The purpose of this Good Neighbour Policy is to foster positive relationships between The What Cabin and its neighbouring residents, ensuring that the activities conducted at the playground benefit the community while minimising any potential disturbances.

Philosophy

The What Cabin is committed to being a respectful and a responsible part of the local community. We aim to create a welcoming environment for families and children while maintaining good relationships with our neighbours.

Communication

Open Lines of Communication: We encourage residents to reach out with any concerns, suggestions, or feedback regarding playground activities.

Regular Updates: The What Cabin will provide information for our neighbours regarding any changes to our operating hours or activities.

Contact Information: A designated contact person (Kuljit Walia) will be available to address neighbour concerns, accessible via phone (0116 2626551) or email (whatcabin@yahoo.co.uk).

Noise Management

Activity Use: Outdoor activities will be scheduled during designated hours to minimise noise disturbances and typical hours will be from 9:30 am to 6:00pm on weekdays.

Event Notifications: Neighbours will be informed in advance of any large events that may generate increased noise levels.

Parking and Traffic

We will monitor and ensure that vehicles accessing the Playground do not cause traffic issues on Willow Street.

Event Planning: For larger events, The What Cabin will coordinate with local authorities to manage parking and traffic flow effectively.

Safety and Security

Good Neighbour Watch: We will report and encourage our neighbours to report any suspicious activity at the top of Willow Street the Playground and the Park.

Regular Patrols: we will Partner with local law enforcement for regular patrols during busy times or large events.

Conflict Resolution

Grievance Procedure: Any complaints or issues raised by our neighbours will be handled promptly.

Residents will be provided with a straightforward process to lodge complaints and receive

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Position: Chair

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feedback on resolutions.

A meeting may be arranged with concerned parties to address issues and find amicable solutions.

Neighbours Access to Trustee

Meetings: We will invite Neighbours to attend our Annual General Meetings to encourage feedback, share updates, and discuss upcoming plans.

Volunteer Opportunities: Invite neighbours to take part in community events or volunteer programs at The What Cabin.

Environmental Considerations

Litter Management: Ensure that the playground is well-maintained, with clearly marked bins for waste and recycling, encouraging visitors to keep the area clean, 2 new bins have been placed by the council on the park.

Landscaping: Maintain attractive landscaping to enhance the aesthetic appeal for neighbours and playground users alike.

Conclusion

This Good Neighbour Policy serves as a commitment from The What Cabin to foster a harmonious relationship with the community. By promoting open communication, managing activities responsibly, and engaging with local residents, we strive to minimise potential disruptions while enhancing the community's quality of life.

Feedback on this policy is welcome, and The What Cabin is dedicated to revisiting it regularly to ensure its effectiveness and relevance.

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